



## **Patient Rights and Responsibilities:**

### **As a patient, you have the right to:**

- take part in your health care and treatment
- know the names of the people caring for you
- be treated with respect and dignity in a safe and private setting
- be informed about your illness and treatment, including options for your care
- change medical providers at Community Health Care of the Black Hills, Inc.
- get another opinion about your illness or treatment
- privacy of your health records
- talk with the clinic manager about any questions or problems with your care
- know about services available through CHCBH
- respect for your cultural, social, spiritual and personal values and beliefs
- know about legal reporting requirements
- ask for special arrangements if you have a disability
- ask for help with a living will or durable power of attorney for health care
- refuse treatment, care and services as allowed by law
- know the cost of your care and ways you may pay for your care
- refuse to be included in any research program without limiting medical care or treatment

### **As a patient, you have the responsibility to:**

- tell your medical provider about your illness or problems
- ask questions about your illness or care
- show respect to both care givers and other patients
- cancel or reschedule appointments so that another person may have that time slot
- pay your bills on time
- use medications or medical devices for yourself only
- inform the medical provider if you become worse or you have an unexpected reaction to a medication
- give written permission to release your other health records to Community Health Center of the Black Hills, Inc. when necessary
- provide CHCBH a copy of your living will or durable power of attorney for healthcare matters

If you have any questions, please tell your medical provider or the director of clinical operations